



أدارة الخدمات المساندة تكنولوجيا المعلومات

الإصدار رقم 1.0

تاريخ 12 مارس 2020

الدخول على نظام إدارة علاقات العملاء

Table of Contents

Customer Relationship Management System.....	3
إدارة علاقات العملاء	
روابط الخدمات.....	7

الدخول على نظام إدارة علاقات العملاء Customer Relationship Management System

- 1- الضغط على الرابط: <https://nama.crm4.dynamics.com/> او نسخ الرابط وفتحه في برنامج متصفح " Microsoft explorer – Microsoft edge – Google chrome او غيرها "
- 2- إضافة اسم المستخدم وكلمة المرور



Sign in

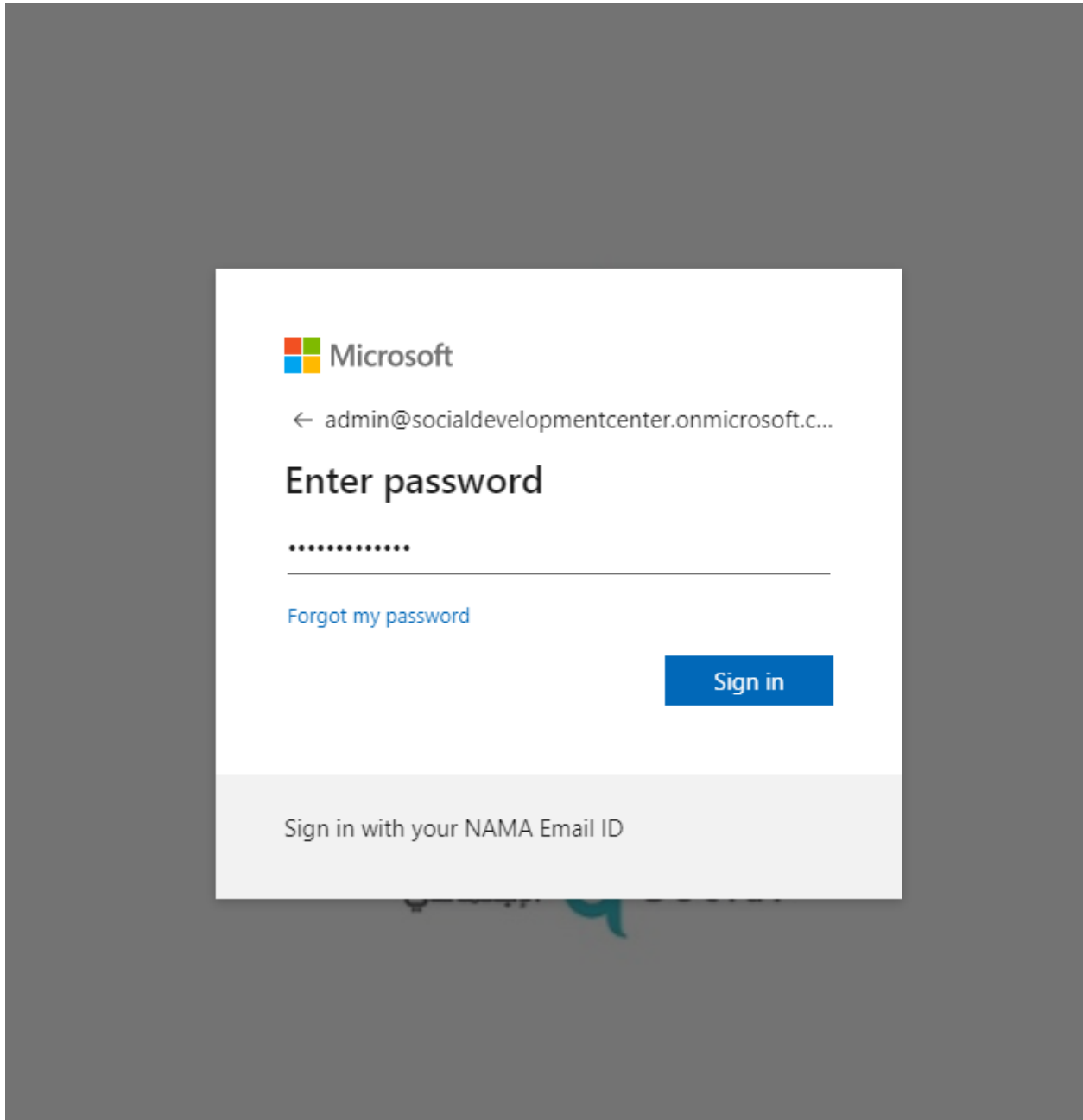
example@nama.org.qa

[Can't access your account?](#)

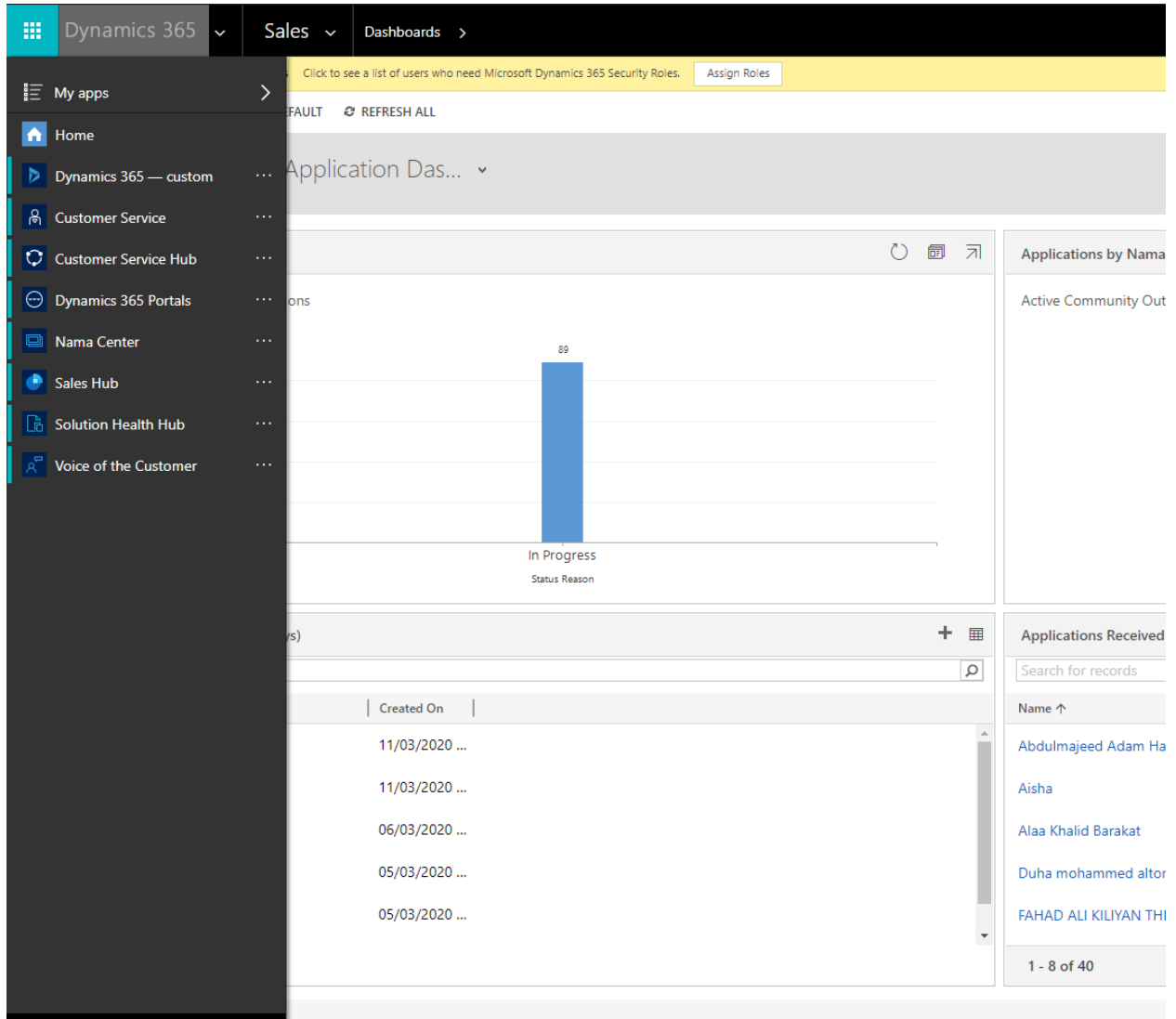
[Sign-in options](#)

Next

Sign in with your NAMA Email ID



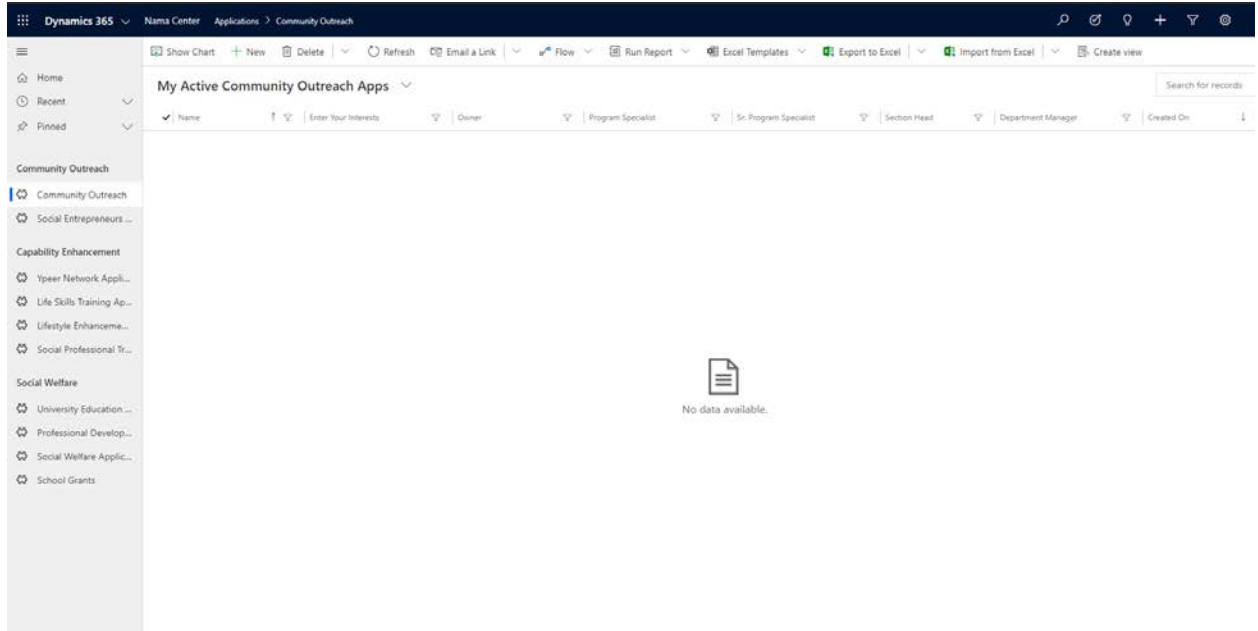
3- سيتم التحويل لصفحة الرئيسية للنظام



The screenshot shows the Microsoft Dynamics 365 Sales interface. The top navigation bar includes 'Dynamics 365', 'Sales', and 'Dashboards'. A left-hand navigation pane lists various apps and hubs. The main content area displays a dashboard with a bar chart showing 'In Progress' status with a value of 89. Below the chart is a table with columns for 'Created On' and 'Status Reason'. The table lists several records with dates from 05/03/2020 to 11/03/2020. On the right side, there are two panels: 'Applications by Nama' and 'Applications Received', both showing a list of names and a search bar.

Created On	Status Reason
11/03/2020 ...	
11/03/2020 ...	
06/03/2020 ...	
05/03/2020 ...	
05/03/2020 ...	

4- الضغط على اختيار Nama Center من القائمة الرئيسية للنظام – سيتم فتح النظام علي الخدمات الالكترونية حسب كل قسم و إدارة.



روابط الخدمات

1- خدمة المنح الجامعية

<https://nama.microsoftportals.com/university-education-support-app-en>
[/https://nama.microsoftportals.com/university-education-support-app-ar](https://nama.microsoftportals.com/university-education-support-app-ar)

2- خدمة المنح المدرسية

[/https://nama.microsoftportals.com/school-grants-application-en](https://nama.microsoftportals.com/school-grants-application-en)
[/https://nama.microsoftportals.com/school-grants-application-ar](https://nama.microsoftportals.com/school-grants-application-ar)

3- خدمة التطوير المهني

[/https://nama.microsoftportals.com/professional-development-application-en](https://nama.microsoftportals.com/professional-development-application-en)

[/https://nama.microsoftcrmportals.com/professional-development-application-ar](https://nama.microsoftcrmportals.com/professional-development-application-ar)

4- خدمة تطوير الرياديين الاجتماعيين

[/https://nama.microsoftcrmportals.com/sama-nama-application-ar](https://nama.microsoftcrmportals.com/sama-nama-application-ar)

[/https://nama.microsoftcrmportals.com/sama-nama-application-en](https://nama.microsoftcrmportals.com/sama-nama-application-en)

5- خدمة مقبلين

<https://nama.microsoftcrmportals.com/applicationenglish>

[/https://nama.microsoftcrmportals.com/applicationarabic](https://nama.microsoftcrmportals.com/applicationarabic)

6- خدمة من الشباب الي الشباب

[/https://nama.microsoftcrmportals.com/youth-to-youth-application-en](https://nama.microsoftcrmportals.com/youth-to-youth-application-en)

[/https://nama.microsoftcrmportals.com/youth-to-youth-application-ar](https://nama.microsoftcrmportals.com/youth-to-youth-application-ar)

7- خدمة المهارات الحياتية

[/https://nama.microsoftcrmportals.com/life-skills-training-application-en](https://nama.microsoftcrmportals.com/life-skills-training-application-en)

[/https://nama.microsoftcrmportals.com/life-skills-training-application-ar](https://nama.microsoftcrmportals.com/life-skills-training-application-ar)

8- خدمة تطوير نمط الحياة

[/https://nama.microsoftcrmportals.com/lifestyle-enhancement-application-ar](https://nama.microsoftcrmportals.com/lifestyle-enhancement-application-ar)

[/https://nama.microsoftcrmportals.com/lifestyle-enhancement-application-en](https://nama.microsoftcrmportals.com/lifestyle-enhancement-application-en)

9- خدمة التطوير المهني الاجتماعي

[/https://nama.microsoftportals.com/social-professional-training-application-en](https://nama.microsoftportals.com/social-professional-training-application-en)

[/https://nama.microsoftportals.com/social-professional-training-application-ar](https://nama.microsoftportals.com/social-professional-training-application-ar)